

Privacy Policy

Effective Date: 14 July 2023

Welcome to Collinear Group!

Your privacy is important to us. This Privacy Policy outlines how Collinear Group ("we," "our," or "us") collects, uses, discloses, and safeguards your personal information. Please read this policy carefully to understand how we handle your data.

1. Information We Collect

We may collect various types of information when you use our services, including but not limited to:

- **Contact Information:** Such as your name, email address, phone number, and mailing address.
- **Payment Information:** If applicable, we may collect billing information or other financial data to process payments for our products or services.
- **Usage Information:** Information about how you interact with our website such as your IP address, browser type, operating system, device information, and activity on our site.
- **Communications:** We may collect information related to your communication with us, including emails, chats, and other interactions.

2. How We Use Your Information

We use your personal information for the following purposes:

- To provide our products and services to you.
- To communicate with you regarding inquiries, orders, and other transactions.
- To improve our products, services, and website.
- To send you promotional offers, newsletters, and marketing communications, with the option to opt-out.
- To ensure compliance with our legal obligations and resolve disputes.

Outside of trusted third-party service providers who assist us in operating our website, we do not share any personal information.

We do not sell any personal information.

3. Disclosures

We may share your information with third parties in the following circumstances:

- **Service Providers:** We may share your information with trusted service providers who assist us in providing our products and services.
- **Legal Compliance:** We may disclose information when required by law, legal process, or to protect our rights, privacy, safety, or property.

4. Your Privacy Rights

You have the following rights regarding your personal information:

- **Access:** You can request a copy of the personal information we hold about you.
- **Correction:** You can request corrections to inaccuracies in your personal information.
- **Deletion:** You can request the deletion of your personal information, subject to certain legal exceptions.
- **Opt-out:** You can opt out of receiving marketing communications from us.

To exercise these rights, please contact us using the information provided in Section 5.

5. Privacy Inquiries and Complaints

If you have questions about our Privacy Policy or wish to file a complaint regarding our data handling practices, please contact us at:

- Email: info@collineargroup.com
- Online Form: <https://www.collineargroup.com/contact>

We will respond to your inquiry or complaint as soon as possible and aim to resolve any privacy-related issues promptly.

6. Changes to this Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or for other operational, legal, or regulatory reasons. The latest version will be posted on this page with the "Last Updated" date.

California Consumer Privacy Act (CCPA) Compliance

If you are a California resident, the CCPA provides you with additional privacy rights. You can request information about the categories of personal information we collect, the sources of that information, the business purposes for collecting your information, and the categories of third parties with whom we share your information. To make a request under the CCPA, please contact us using the information provided in Section 5.